



Beverage and Food Specialists

Since 1973

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March 15, 2000

Vend Friend
8215 Dublin Road
Dublin, OH 43017

Dear Neil:

As you are aware, Southern California has some of the hardest water in the nation and unfortunately this causes all of the vending and office coffee service problems that go along with the hard water.

Throughout the years Take A Break Service has tried many products to minimize these problems. We have come to the conclusion that Vend Friends are one of the most efficient and cost effective products on the market today. Vend Friends dramatically reduce the build up of lime scale in our vending and coffee brewing equipment when maintained as recommended. This in turn reduces many of the service related problems that can arise, improves the efficiency of our equipment, as well as the taste of the product that is dispensed.

I am pleased to recommend the Vend Friend to other companies in the vending industry.

Sincerely,

A handwritten signature in black ink, appearing to read "Ron Reinhardt", is written over a white background.

Ron Reinhardt
President