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May 14, 2004

Mr. & Mrs. Neil Barton
VendFriend
8215 Dublin Rd.
Dublin, OH 43017

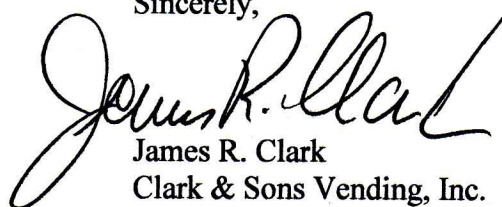
Dear Neil & Sue:

I want to thank you both for all the time you took explaining the VendFriend water conditioning system to me. Our company has now installed the VendFriend on several of our coffee machines and had fantastic results. A particular problem we had with our coffee machines was the early wear and tear on the valves because of the very hard water in the Phoenix area. This problem has been virtually eliminated. Our customers have told us they've noticed a remarkable improvement in the taste of the coffee.

At your suggestion, I have also installed the larger unit in my home. Our family has noticed less dry skin and softer, shinier hair. We use less detergent on our clothes, and they feel softer. Our dishes are spot free. Calcium deposits around faucets have also disappeared.

I highly recommend the VendFriend to other vending operators and even other businesses for an overall improvement in taste and for a reduction in service problems. I welcome any inquires you or any prospective customer may have concerning our experiences with the unit or product satisfaction.

Sincerely,



James R. Clark
Clark & Sons Vending, Inc.