



A Member of the Compass Group®

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1/11/2002

Mr. Neil Barton
VendFriend
8215 Dublin Road
Dublin, Ohio 43017

Dear Mr. Barton,

I want to thank you for your assistance recently when our recharging system needed a part. You knew exactly what I needed and more importantly you only sold me what was necessary, not the entire assembly.

I was skeptical of the VendFriend product when I was first introduced to it at our Canteen branch in Milwaukee. Since then I have become a believer. It has solved our hard water conditions in the most severe situations. All of our mechanics swear by it and they are the ones who know!

If you have other Canteen branches that are debating the merits of your system feel free to offer them my name and number.

Sincerely,

Glen Grafwallner
District Operations Manager
Chicago Centralized Maint/Install
Joliet, Illinois 60436
815-725-3911



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